Message to Colin from his accountant

Just an email to keep you up to date with the position on furlough of staff payrolls. (Please note if you are not furloughing your employees you do not need to read any further – we have sent this email to all so as we can get the information out as soon as possible).

As you will probably know, HMRC opened the claim line this morning and at the moment it seems to be working quite well. This allows us to claim back the wages that you paid to your staff (or 80% if you have paid their full wage up to a maximum of £2,500) along with employers NIC and automatic enrolment pension contributions (if applicable). However this is a very time consuming job as we have to enter the data manually employee by employee and there are certain date restrictions on when we can put the claim in (eg if you have monthly and weekly wages we need to complete your monthly before we can claim).

We do realise that this is a very worrying time for employers and that you require the money as soon as possible but could we ask that you avoid sending the wages department any communication regarding when your claim will be processed. Our wages staff are all currently working on your payrolls as well as year-end procedures so that we claim for the maximum amount for you. We have brought in other staff to complete the claims as quickly as possible and we will keep you informed of the position.

Thanking you for your consideration.