

GDPR Privacy Notice

This privacy notice tells you about the information we collect from you as personal members, stakeholders or Business group members of the Dornoch Area Community Interest Company (DACIC). In collecting this information, we are acting as a data controller and, by law, we are required to provide you with information about us, about why and how we use your data, and about the rights you have over your data.

Who are we?

We are the Dornoch Area Community Interest Company, registration number 327565

You can contact us via:

Joan Bishop, Chair

Registered office: Whinhill, Dornoch, IV25 3RW

01862 810533 or dataprotection@visitdornoch.com

Any enquiries about our use of your personal data should be addressed to the contact details above.

What personal data do we collect?

1. When you join as a personal member we ask you for your name, address, post code, phone number and email address. In addition you confirm you are 18 or over and are on the electoral register in the IV25 postal district.
2. When you sign up as a Stakeholder we ask you for your name, address, post code, phone number and email address.
3. When you sign up as a Business Group member we ask you for the name of your chosen contact, your business name, address, post code, phone number and email address.

Why do we collect this information?

Our Memorandum & Articles (M & A) require that members are 18 or over, are on the electoral register for the IV25 postal district. Our preferred method of contact is by email, but we accept that not all members will have access to email so postal address is used in that case for notification of general meetings.

Stakeholders do not live in IV25 but have signed up to receive for our newsletter by email.

Business Group members pay an annual subscription which includes an entry on the Visit Dornoch website, the Mobile App and the Map, which requires the business information above.

What do we do with your information?

Your information is stored electronically in a secure environment. The email addresses are used to send you regular newsletters. The postal address is used to advise members without email about general meetings. We are required to maintain a list of members by our M & A.

How long do we keep your information for?

Personal membership details are retained until a member resigns, moves from IV25 or dies. Stakeholder details are retained until the email is invalid or we receive a request to unsubscribe.

Business group membership renewal requests are issues annually.

Your rights over your information

By law, you can ask us what information we hold about you, and you can ask us to correct it if it is inaccurate.

You can also ask us to give you a copy of the information and to stop using your information for a period of time if you believe we are not doing so lawfully.

To submit a request by email, post or telephone, please use the contact information provided above.

Your right to complain

If you have a complaint about our use of your information, you can contact the Information Commissioner's Office via their website at www.ico.org.uk/concerns