

## **Dornoch Ambassador – Seasonal Appointment 2019**

### Job Description

- “Meet and greet on the street” – welcome cruise passengers
- Promote all Dornoch has to offer
  - attractions
  - shops
  - eat & drink
  - events
  - activities
- Engage with visitors & answer queries
- Provide directions & hand out maps
- Demonstrate Discover Dornoch mobile app

### Hours and Pay:

- Typically 10 am - 2 pm but may be earlier or later to suit advised coach times
- Days of work - April 5 days, May 9 days, June 12 days, July 15 days, August 19 days and September 9 days (see below for dates)
- Job share option
- £9 per hour plus 12% holiday pay - £10.08 per hour

### Person Description

- Pleasant and friendly manner
- Listening & questioning skills
- Good knowledge of local area (but training will be given)
- Smart appearance (sweat shirt, cap, waterproof jacket & umbrella provided)

### Dornoch Ambassador Training will be given as follows:

- Discover Dornoch Leaflet - events, attractions, activities
- Discover Dornoch Mobile App – shops, food & drink
- VisitDornoch Website
- Discover Dornoch Map & signage

### Line Management

- Chair (Joan Bishop)
- Support from Visit Dornoch & Highland Council staff in the Visitor Centre, Carnegie Courthouse

### Further Information

- DACIC Chair (Joan Bishop) [joan.bishop@outlook.com](mailto:joan.bishop@outlook.com)

### Cruise liner dates (provisional)

- April 1, 12, 16, 23, 30
- May 4, 9, 14, 18, 20, 21, 22, 28, 30
- June 2, 3, 6, 11, 12, 13, 14, 15, 22, 26, 27, 29
- July 3, 5, 7, 8, 9, 11, 15, 17, 20, 21, 24, 25, 27, 29, 30
- August 1, 2, 4, 5, 7, 8, 11, 12, 13, 14, 15, 16, 18, 20, 22, 25, 26, 27, 31
- September 1, 2, 4, 6, 11, 12, 13, 17, 18