

## IT DIPLOMA WITH MICROSOFT TRAINING



### WHAT IS THE IT PROFESSIONAL DIPLOMA?

The IT Professional Diploma is aimed at employees who are already employed in IT roles. It is a work-based qualification, which combines building a portfolio of evidence with the opportunity to attend Microsoft Technical Training Courses (normally to MCSA level).

What the Diploma offers is an exciting opportunity for a member of staff who already has experience to further enhance or update their skill set.

The Diploma combines both work-based learning and experience with intensive instructor led training courses to help build and develop careers and support businesses.



BENEFITS



**EMPLOYER** 

**EMPLOYEE** 

FLEXIBLE AND TAILORED TO MEET
THE SPECIFIC COMPANY
REQUIREMENTS

FORMAL IT QUALIFICATIONS THE IT DIPLOMA AND MICROSOF
TECHNICAL CERTIFICATION.

COST EFFECTIVE RELEVANT

STRUCTURED AND PROGRESSIVE

IMPROVED PRODUCTIVITY AND STAFF RETENTION.

DEMONSTRATES YOUR COMMITMEN To your own development



It is a highly cost effective investment for the future of both the employee and the employer.



Gives clear business benefits and gives employees excellent career development and qualifications



A commitment to employees' CPD (Continuing Professional Development) which enhances staff loyality.

### WHY ENTRUST YOUTRAIN?

YouTrain has over 15 years' experience in delivering both vocational programmes and a wide range of IT courses. YouTrain is uniquely placed in the Scottish market place having been an approved SQA Centre, a Skills Development Scotland provider and a Microsoft IT Academy and Microsoft Partner for many years.

### COST

The IT Diploma with Microsoft training is part funded by Skills Development Scotland (SDS) with the funding available being dependent on age.

16 - 19: Fully funded

10 +: Various levels of funding for programmes



## THE IT PROFESSIONAL DIPLOMA

# BUILDING PORTFOLIO OF EVIDENCE IN SELECTED UNITS OF THE IT PROFESSIONAL DIPLOMA LEVEL 3

The Microsoft IT Professional Diploma Programme comprises of units which are selected to be appropriate to the employee's job role, along with core skills:





INTERPERSONAL & WRITTEN COMMUNICATION	SOFTWARE Installation and Upgrade
TECHNICAL ADVICE	TECHNICAL FAULT
And Guidance	Diagnosis
TECHNICAL FAULT	SYSTEM
REMEDY	Management
HEALTH & SAFETY	PERSONAL
In ICT	Effectiveness

WORKING With Others	PROBLEM Solving
CUSTOMER SERVICE	COMMUNICATION
MICROSOFT OFFICE Applications Training	NUMERACY

- Diploma for IT and Telecommunications Professionals (Level 3) & Core skills
- Microsoft Technical Training
- Courses run monthly
- Microsoft Certifications and IT Diploma certification which show not only your knowledge & skills, but also your competence in applying your knowledge & skills at work
- Formal training and/or E-Learning (plus free software)

#### **FNRMAT**

- Trainer-led Microsoft Technical Training with YouTrain Microsoft Certified Trainers. Up to 4 training courses of 1 week duration. (Additional courses available by arrangement.)
- E-learning is also available to assist study
- Dedicated Trainer/Assessor
- Build portfolio of evidence using YouTrain Digital Portfolio
- Regular virtual meetings, face to facework place meetings, and optional Lab Days at YouTrain

### **ENTRY REQUIREMENTS**

experience in IT Professional roles. There are no particular pre-requisite entry requirements, but delegates do need to be capable of completing the Programme and committed to doing so.

Individual Outlines are available.

### COST

16-19

Diploma Fully Funded including MTA courses.

20+

Apprenticeship Fully Funded.

Courses discounted by up to 3/4

## **CHOOSE YOUR PATH TO MCSA**

